Bradford Learning Disability Framework
Accredited Providers

Bradford, including:
- Supported Living
- Floating/community support
- Transitional support
- Supported Employment
- Residential fostering
- Pre-school
- Early intervention
- Further education
- Economically active
- Independent living
- Supporting access to services
- Supported choice
- Involvement
- Care management

What do our clients and their families think of us?
- Supported Lives has given hundreds of people that chance.

Who is Stonham?
- Stonham works to provide a high standard of care and support that helps
- clients to achieve their goals and aspirations.

Why choose us?
- We are committed to providing an
- excellent, modern service to every
- client.

Contact us on:
- sam.mcewen@lifeways.co.uk
- 01422 380 022

For more
- information, visit the
- website and go on to our video links.

Visit the website
- for more details.
- www.lifeways.co.uk

Our approach
- is to provide
- specialist care
- for people
- who use our
- services at
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- or in a
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In 2010, Adult Services started the process of developing a way of purchasing and contracting with providers whenever someone with a learning disability needed paid support for either domiciliary support, housing related support or supported living.

The Council wanted to ensure more choice and control for people with a learning disability by encouraging more providers to operate in Bradford with a fixed hourly rate. To make this happen, the Council started a procurement process which resulted in twenty nine support providers being selected to form a partnership with the Council in what is called a ‘Framework Agreement’. These ‘Framework Providers’ were able to show they had excellent experience of support services and were able to demonstrate the ability to produce positive outcomes for adults with learning disabilities who have a wide range of needs and enable them to be valued citizens of the district.

This booklet plays an important part in you having more choice and control about who provides your support package. Rather than a social worker taking the lead in identifying a support provider for you, this booklet will help you to make your own choice about who you would like the Council to pay for your assessed support package. Each page will provide you with a description of the services on offer from each of the ‘Framework Providers’ that you can choose from.
If you do not have a preference about which support provider to use, the social worker will identify one of the ‘Framework Providers’ for you but there is less choice with this option.

If you have a direct payment, the information in this booklet will be helpful when choosing a provider, in that every provider listed here operates with fixed all inclusive hourly rates. When you have a direct payment, you do not have to buy your support from a ‘Framework Provider’ as you have even more choice about who provides the support you need.

Lyn Sowray
Assistant Director of Adult and Community Services
Learning Disability Service
Bradford

Our Doors are wide open to people with Learning Disabilities

Making Space provides a high quality service for people with learning disabilities - working with their families and other carers - wherever they need support... in their own homes, in residential accommodation and in their communities.

Making Space make sure that people with learning disabilities can have the same active, healthy and inclusive lives that we are all entitled to.

Nowadays people can choose organisations to provide their individual services and Making Space will always be available to plan and discuss personal packages of care, support and enablement for each person according to their needs.

For more information contact
Making Space
Suite 1, Meridan House, Bradford Road, Keighley BD21 4AJ
Email: linda.anderson@makingspace.co.uk
Linda Anderson 07843267954
01535 216020
Making Space is here to help you

Enjoy where you live
Go to work
Stay healthy and enjoy your life
Get to know other people and make new friends
See your Doctor
Go to see the Dentist
Have an eye test
Do sport
Learn new skills
Good advice

Making Space

Making Space has been established for 30 years now and provides a large number of services for people living with mental health conditions (from mild to severe and enduring), learning disabilities and dementia, as well as dedicated support for their carers.

In Bradford we operate a long-standing, compassionate and effective carer support service and in other parts of the country we run a healthy living service and manage a residential home for people with learning disabilities.

As an organisation, dignity and respect remain the cornerstones of our approach to working with people who use any of our services.

The most appropriate care, support and enablement services are provided with the emphasis on helping to give people the freedom to enjoy an everyday life.

Email: linda.anderson@makingspace.co.uk
Tel: 01274 228828
Amblerway Support Services offer a wide range of support to adults with Learning Disabilities in the Keighley and local area. Our “Can Do” attitude is well known and Amblerway staff team have a positive, outcome focused, person centred approach to the varied support we provide.

We offer a flexible reliable service and have created many opportunities within the local community. We have a long established workforce who mentor our new staff members into the ethos of the service provision we have become renowned for. We are proud of the fact that we have NEVER used agency staff.

We have service user representatives/quality checkers and family members who are all encouraged to be involved in as many aspects of the service provision as possible.

The organisation have robust procedures for safeguarding everyone within our service and any complaints are dealt with efficiently and effectively.
Amblerway has helped me to meet new people, make new friends and move on. Katie

Most of the team at Amblerway drive, which enables me to visit different places. Martin

Staff help me to shop and also to eat healthy food. Tamzine

Staff help me to keep my house clean and tidy. Ian

Staff help me to understand how to keep safe in my own home. Sara

Please contact: Jo Currie or Bev Pepper 01535 645751
              e-mail roughnook@aol.com
We support adults with learning disabilities to live in their own home.

We can support you to manage your money, banking and to pay your bills.

We can support you to do your shopping.

We can support you with cooking and baking.

We can support you with your household tasks.

We can support you with your health needs and to attend any appointments.

We can support you to access community facilities of your choice.
The level of support you receive will depend on your assessed needs; it can be for a few hours each day or week or for all the time you are at home.

If we have a vacancy in one of our tenancies which could meet your needs, we can ask the tenants who live there if you could meet them and if this goes well other visits can be arranged. You will also be able to meet the staff team.

We have a tenant advocacy group which you are welcome to join if you would like to. You can meet with the group on a regular basis or as you choose to. The group support with service quality issues, new documentation and local procedures and will raise compliments or concerns on behalf of tenants and will discuss any issues raised by tenants (unless confidential). Minutes of the meetings are passed onto the management team for action as necessary.

We will support you to reach your full potential by assisting you to reach your goals.

We promote a person centred service and will support you in the way you want to be.

Staff receive training to support them to meet your needs.

If you have any further questions please don’t hesitate to contact us. You can contact us by phone or you are welcome to visit us at the office.

We look forward to hearing from you and meeting you.

Our telephone number is: 01274 302250

Address is:
St Anne’s Community Services,
St Anne’s Suite, Oakwood Court, City Road, Bradford  BD8 8JY

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A gold standard organisation providing ward winning services
Welcome to Lifeways

Our services in Bradford
Working in partnership with Bradford City Council Lifeways currently provides respite and short breaks services to over 160 people with a range of needs, including people with:

- Learning disabilities
- Challenging behaviours
- Autism
- Associated complex needs
- Acquired brain injuries
- Mental health

We are also have sufficient locally-based resources and management expertise to provide a range of additional services in Bradford, including:

- Individual and personalised budgets
- Transitional support
- Floating/community support
- Supported Living

Helping every person we support reach their full potential
Lifeways provides specialist care and support to people with a range of needs. Our approach puts the people who use our services at the centre of their support, giving them the ultimate choice and control by putting in place detailed support plans, risk assessments and working in partnership with families, carers and health and social care professionals. This approach ensures the services we deliver make a positive impact on the life of each person we support.

Keep in touch
For more information about Lifeways, or any questions relating to our services in Bradford, please get in touch:

Sam McEwen
01422 380 022
sam.mcewen@lifeways.co.uk
Delivering The Best Services in Bradford

What Lifeways can do for you

Our services in Bradford:

- Promote independence
- Enhance and expand community networks
- Stay safe at home and in the community
- Promote skills
- Support to link to further education/training/employment
- Support to pursue interests and activities
- Support to stay well and healthy

www.lifeways.co.uk
Support to live your life the way you choose
High quality, flexible support from Mencap

What is Mencap?
Mencap is a charity that works with people with a learning disability and their families. Our support services help you to live the life you choose.

Where do we work?
We work with people who live in Bradford.

How can we support you?
We know that everybody needs different support. At Mencap we will help you to choose the support you need.

Some of the ways we can support you are
- helping you to look after your home
- support with everyday tasks like washing and ironing
- help with managing your money
- support to learn how to do new things
- helping you to look after your health
- support to spend time with your friends.

When can we support you?
We can give you support when you need it. This could be for a few hours each week or lots of help every day.

How can you pay for your support?
You can use your personal budget or your own money to buy your support from Mencap.

Find out more
Call Mencap Direct on 0808 808 1111
Email help@mencap.org.uk
Go to www.mencapdirect.org.uk
Carlton & Pelham House  
Learning Disability and Autism Residential Service  
2 Pelham Road, Undercliffe, Bradford, BD2 3DB  
01274 270048/640338

Each house comprises of lounge, kitchen, dining room and has 4 bedrooms with en-suite shower facilities.

Carlton Home Care  
Learning Disability and Autism Domiciliary Care Service  
134 Leeds Road, Shipley, BD18 1BX  
01274 593588

We are able to offer a specialised care service in people’s own homes throughout the Bradford district. We can help with all personal care needs and social inclusion support. We will tailor a support package to your needs and wishes and work in partnership with you and the people around you. Our staff are trained to the highest level.
Carlton Supported Living  
Learning Disability and Autism Supported Living Service  
Pelham Road, Undercliffe, Bradford, BD2 3DB  
01274 270048

By working in partnership with a local landlord, we can help arrange both tenancies and support packages to enable people to live as independently as possible in their own home.

Carlton Supported Living are able to offer help and support with:
- Your tenancy
- Finance, benefits and budgets
- Employment and Education Opportunities
- Daily household tasks
- Personal care
- Being part of the community
- Local activities and holidays
- Shopping
- Weekly planning
- Staying safe
- Maintaining relationships with friends and family
- Achieving your ambitions
Services for Adults with Disabilities and Additional Needs

Active offers professional and creative support services to adults with disabilities and additional needs throughout Bradford.

Active works in partnership with clients and families to design individually tailored support plans that effectively deliver positive outcomes.

Rated Excellent by the Care Quality Commission, we offer a menu of flexible and responsive services from 1 hour per week to 24 hour care.

Ring Claire on 01484 544552 to enquire about

- Home Support – personal care, help with medication, preparation of meals, domestic tasks and shopping
- Supported Living – support to live in your own home
- Sitting Service – daytime, evening and overnight
- Support to Access Community Facilities including educational, leisure, social, volunteer and work-related activities

Ring Kelly on 01484 534400 to enquire about

89 Caledonia Street, Bradford BD5 0EN

- Daytime Social Activities – Wednesdays – 6 hour sessions from £43.12 inc. transport
- Drop In Sessions – £10 for 4 hours (no staff support or bring own PA)

Ring Damian on 01484 544552 to enquire about

- Respite Holidays and Short Breaks
- Group Outings and Day Trips

Ring Sharon on 01484 534400 to enquire about

Newsome Activity Base, 384 Newsome Road, Huddersfield HD4 6LR

Monday and Thursday 6.00pm to 9.00pm

- 629 Club - evening disco and social evening with licensed bar
Supported Living

Active provide tailored individualised support for people living in their own home, either on their own or with others.

Our flexible support services range from 24 hour care to a few hours per week on a regular or *ad hoc* basis. The support covers all aspects of daily living including:

- Household maintenance including cleaning
- Independent travel training (where possible)
- Social activities including maintaining existing friendships and making new ones
- Recreational and leisure activities
- Educational interests
- Volunteer and work related opportunities
- Financial planning/ budgeting and support to pay bills and claim benefits
- Managing relationships and conflicts with co-tenants and neighbours
- Management of tenancy

The focus of the service is to support service users to be in control of all decisions that affect their lives, develop skills, maximise independence, play an active part in their local community and live life to the full.

Our qualified and experienced assessors work with service users and those important to them to design tailored personal support plans that inform the staff team what support is required and how it should be provided. This ensures service users stay in control of the service they receive.

We have developed a reputation for delivering services that are flexible, innovative, responsive and effective. We work with service users to ensure they are fully engaged in activities, are given opportunities to make real choices and adapt the level of support provided as their needs change and skills increase.

Phone 01484 544552 for further information
“We believe that all people have the right to equal citizenship and to live successfully in the community. Our challenge is to provide the right support and enablement to make this a reality”

Sun Healthcare Ltd

Sun Healthcare is a company that develops support and enablement solutions. We provide services to people learning disabilities, autism, physical disabilities, mental health, forensic, elderly and dementia.

Sun Healthcare has a good reputation in North Lincolnshire, Nottinghamshire, Derbyshire, South Yorkshire and West Yorkshire. We have managed to support a variety of people who have previously been difficult to support or have had a history of placements breaking down, challenging behaviours or come from turbulent/crisis backgrounds.

We are committed to delivering a high quality, professional service. Our belief is that all people, regardless of disability or illness, have the right to make informed choices, live as independently and as safely as possible within the community and participate and contribute as equal citizens.

Our objective is to provide a service to you that is person centred, consistent, appropriate and in line with the very best practice available.

We try to empower you to move on positively, value your individuality and make meaningful decisions about life. We will assist you to build on your abilities, increase your aspirations and experience positive outcomes.

Work Experience
Our practices work in line with our visions in that we:

- Ensure full involvement of yourselves as equal citizens.
- Work in a person centred way
- Consider specialist individual needs, circumstances and any sensory or environmental factors.
- Will individually design communication systems to enhance the opportunity to be heard and to make informed choices
- Protect your rights and ensure your dignity; religious, ethnic and cultural needs are supported.
- Recruit experienced support staff who are employed to meet your specific needs.
- Actively seek feedback from all who come into contact with us and utilising this in our quality assurance programme to continually improve what we do for you.

To find out more please contact:

Gwenne Coltman  07780601791
Or
Jackie Derrick  07929023542
Or
Office  01226 630034

www.sunhealthcare.co.uk
Hft
Who are we?

Hft is a leading national charity and provider for people with learning disabilities.
Every day we help people with learning disabilities to get the most out of life.

Hft in Bradford:
We work with people in Bradford to support them with the things they want to do. We call this a ‘flexible support package’. We strongly believe in giving you choice and supporting your independence.

How can we support you:
We work closely with you to find out what you want and can help you choose the support to make these things happen.

This can be:
- Help with everyday living/house keeping and shopping
- Help with managing money
- Support to meet friends and family
- Help with finding a job
- Help with doing new activities in the daytime weekends and evenings
- Support to keep well, fit, and healthy.

We also offer a range of innovative and creative day services across the Bradford District.
How do I get support from Hft?

Contact us:
Listonshiels Resource Centre,
Bierley Lane, Bierley, Bradford BD4 6DN

Please contact
Sally or Amanda: 01274 323890
bradfordenquiries@hft.org.uk
www.hft.org.uk/bradford
At Care UK we are proud of our experience and expertise in delivering first class care and support and remain committed to supporting people to live independently; leading the lives that they want.

We offer a wide range of support solutions and will tailor a package to specifically meet the needs of each individual customer we work with.

We recognise that each and every person that we support is an individual – someone with experiences, interests and dreams. We will create a person centred plan – uniquely and sensitively tailored to enable them to live a life that is fulfilled, active and as independent as possible with our support.

We don’t believe in the outdated concepts of ‘task orientated’ care planning or of ‘directing support’: We will listen to the individual and the people important to them (who we like to refer to as part of the ‘circle of support’) and work together to support that individual to lead the life they want.

To find out more about our services please contact your local Customer Experience Team:

Telephone: 01132 404164
Email: leeds@careuk.com
Our Services

Your home
It is not easy to decide what house you wish to live in, where it will be and what support you require. We will support you to make things happen for you.

Your community
We can support you in your community to access places, get involved and make friends.

Your money
We can support you to be in control and develop the skills to manage your money, so that you can live the life you want.

Your support
We can support you to employ the right people that share your interests and understand your needs.

Your plan
We will work with you and those people important to you to create your person centred support plan.
A Bradford Company, locally owned and run. Established in 2004, set up and managed by qualified social workers with over 60 years experience with people with disabilities and other vulnerable groups.

Providing over 1500 hours of 1-to-1 support EVERY WEEK to over 110 people at home and in the community across the whole of Bradford Met area. A well earned and deserved reputation for providing a good quality and flexible support for people with very complex needs.

Awarded THREE STARS FOR EXCELLENCE (Highest Award) at the last two CQC inspections.

Awarded ‘Investors in People’ 2010.

Winner of ‘Freedom and Optimism Award’ at Support ActionNet Awards 2006.

High level of satisfaction from our clients and their families.

High level of staff satisfaction with their working conditions, low level of staff turnover.

Our values:
Respect: for the individual client and their family
Promoting individual choice and control
A person centred approach to all our services
Responsible stewardship, we won’t waste your money or your time
Whatever you want your support to do, we can help you. Whatever your needs: personal care, practical support around the home, involvement in community activities, developing leisure pursuits, supported employment, educational opportunities and developing general life skills, we can put together a personal support plan, for you to achieve your goals and dreams.

We were one of the first companies to provide this service in Bradford and eight years later we are still helping people achieve things in their lives that they never dreamed they’d get the chance to achieve.

**Supported Lives has given hundreds of people that chance.**

**Contact us on:**
- **Tel:** 01274 377104  
- **Fax:** 01274 736023
- **Email:** office@supportedlives.co.uk
- **Facebook:** supportedlives
- **Web:** www.supportedlives.co.uk

‘If you would like to see some of the things we do, visit the website and go on to our video links.’
Support we can provide ...

- Shopping
- Cleaning
- Laundry
- Food Preparation

Personal Care

- Palliative Care
- Dementia Care
- Rare Conditions

Person-centred Support

- (1 – to – 1)
- (2 – to – 1)

Direct payments, individual budgets and self-funding

Choose your PA

Access to leisure, employment and Brokerage Services

Our Staff

All Personal Assistants (PAs):

- Are highly qualified
- Perform to high standards
- Undergo regular spot checks

11 Bradford Lane, Bradford, BD3 8LP
Tel: 01274 22 44 44
Text: 07585 792 436
Minicom: 01274 20 18 60

www.bradnet.org.uk
enquiries@bradnet.org.uk

Bradnet Reg No: 05572861
Registered Charity No: 1111920

Our Coordinators will assure your Service Quality every month
Bradnet aims to keep disability as a ‘rights’ issue, and promotes the social model approach to disability in all of its work. We recognise that there are many barriers that disabled people face. These can be physical, inappropriate attitudes, lack of opportunity and poverty.

### Independent Living Service (ILS)
- Encouraging all service users to take part in the development of their individual support plans
- Ensuring flexibility in changing their support plans as and when required to suit their needs
- Listening and understanding our Interacting with our service users
- Supporting with personal care needs with dignity and respect
- Offering privacy and choice
- Appreciating personal beliefs and cultural needs
- Developing service users’ skills and confidence around the home
- Encouraging independence in personal care
- Encouraging and supporting service users to take part in social inclusion

### Outreach and Advocacy Service
- To provide disabled people with advice, advocacy, support and information from a social model approach to disability
- To adopt and practice within a person-centred framework which includes the provision of home visits and office-based support
- To support individuals overcoming barriers to accessing services such as education, housing, training, employment, social care and recreation
- To promote empowerment and self-advocacy by providing person-centred training and support, and campaigning on D/deaf issues and culture within all communities

11 Bradford Lane, Bradford, BD3 8LP
Tel: 01274 22 44 44
Text: 07585 792 436
Minicom: 01274 20 18 60

[www.bradnet.org.uk](http://www.bradnet.org.uk)
enquiries@bradnet.org.uk

Bradnet Reg No: 05572861
Registered Charity No: 1111920
NORTH WEST COMMUNITY SERVICES LTD.
FIELDEN HOUSE, 41 ROCHDALE ROAD
TODMORDEN OL14 6LD
TEL: 01706 395 370 / FAX. 01706 810 527
CONTACTS: DELIA MURPHY (e-mail: delia.murphy@nwcs.ltd.uk)
TRACIEY WOOD (e-mail: tracey.wood@nwcs.ltd.uk)

North West Community Services provide support throughout the Bradford and Calderdale areas to people with learning disabilities, physical and sensory disabilities, complex needs, autistic spectrum disorders, acquired brain injury and additional mental health needs. We comply with all Government and Local Authority guidelines and legislation to ensure the consistent quality of our services.

North West Community Services have the Investors in People Award for staff training and support systems, and are accredited with Lloyds for our quality management systems under the ISO9001 scheme.

We pride ourselves in our flexible and co-operative approach to all people using our services and their families, and our well trained staff teams are selected to reflect the needs and wishes of the people we support.

We use a person centred approach to support planning in order for us to deliver the type of support suited to the person, and to ensure that we respect each person’s uniqueness, their personal needs and preferences, and treat individuals with respect to enhance their quality of life, well-being and happiness.

We encourage the people we support to have a place in the community and to become involved in local events and activities outside of their home environment.
NORTH WEST COMMUNITY SERVICES PROVIDE SUPPORT TO LOTS OF PEOPLE WHO NEED EVERYDAY HELP

YOU WILL HAVE YOUR OWN TEAM OF STAFF SO THAT YOU KNOW EACH OTHER, AND WE WILL TRAIN THEM TO SUPPORT YOU TO DO THE THINGS YOU WANT

WE TRY TO GIVE THE BEST SERVICE AND OFTEN CHECK TO SEE HOW WE ARE DOING

RING DELIA OR TRACEY ON 01706 395 370
Here at Twenty Four Seven, we understand that choosing the right agency and support worker is an important decision for you and your family.

If you have learning difficulties, you might need help to live your life the way you choose. Whether you need round the clock support, daily help getting out and about or an extra pair of hands around the house for just a few hours each week, we have caring support staff who will help you to get on with your life, your way.

We provide care and companionship for people of all ages with learning disabilities. Whatever you need, whenever you need us, our team of friendly, patient and respectful support workers are all trained professionals you can depend on for things like:

- Washing, dressing and personal care
- Preparing meals
- Communicating and meeting new people
- Shopping
- Ironing, housework and odd jobs
- Getting to college and finding a job
- Night sleepovers
- Trips to your favourite places
- Help looking after your money, paying bills and filling in forms
- Keeping you safe and happy
We believe in supporting independence, providing the same carers wherever possible and working professionally and cooperatively with family members and other support workers.

Our care workers are all car drivers who know their local area and are committed to treating you and your home with dignity and complete respect. Above all, we’ll always be there when we promise.

All our care workers are carefully chosen and checked before they join us. We make sure they are well trained, especially in things like moving and handling, basic life support and food hygiene.

We have hundreds of wonderful care workers and nurses in our team and we are proud to be one of just a handful of independent agencies in the country to supply the national NHS framework.

Our team of care workers are supported by dedicated staff at our head office in Ilkley. Together, we provide a responsive, professional service at all times. We’re established, well respected and don’t use other agencies, so you’ll only ever deal with us.

Our fees our simple and competitive with no hidden extras. Whether you are private fee paying or government funded, we offer plans to suit you.

For an informal, confidential discussion about your needs, please call one of our homecare specialists on 01943 604 777 or take a look at our web site - www.247recruitment.org.uk. We’re here for you.
‘Live Your Life - Your Way’

**Person Centred**

**Independence**

**Choice**

**Inclusion**

**Control**

**About Us**

**SELECT SUPPORT4U** provide person centred services for adults with Learning Disabilities, Autistic Spectrum Conditions and Mental Health problems.

We are experienced in meeting the needs of a wide range of people and currently operate in a number of locations in the North West of England.

We provide high quality person centred support services, to maximise choice, independence, inclusion and wellbeing.

Recognition as an accredited provider in the Bradford area is very important to us. We have recently appointed an Area Manager and are investing to develop our services.

**Why Choose Us?**

- You are important to us
- We treat people as individuals
- We are approachable
- We listen to you
- We talk to you
- We involve you in all decisions
- Your support is unique to you
- Our team are friendly and reliable
- Our team are trained and safe
- You can talk to our managers
- We are flexible
- We will change to suit you

’Live Your Life - Your Way’
Choice and Control
You can take control of your funding to choose and buy the kind of support you want.

We Can Support You:
- In the community
- At college
- At work
- In your family home
- To get a house
- In supported living
- On holiday
- At a time to suit you
- Any day of the week
- Doing the things you want to do

The Support Team
Our team are trained and supported to deliver high quality services.

You have a say in who supports you.

We employ a diverse range of people to support you in meeting your religious, cultural and lifestyle choices.

Planning Your Support
We will meet you and people who are important to you to agree a support package.

We will support you to be independent and achieve your personal goals.

We will monitor and review your support to ensure that it always meets your needs.

If you are interested in our services please contact our Head Office

SELECT SUPPORT4U
Telephone: 01254 676565
email: info@selectsupport4u.co.uk

who will put you in contact with our Bradford Area Manager

You can also visit our website: www.selectsupport4u.co.uk
United Response is an award winning, national charity, working throughout England and South Wales. For 40 years we have been supporting people with life changing conditions to be more independent and to take control of their lives.

We can provide support for just a few hours a week – perhaps to help to pay bills, manage budgets, go shopping, access the community, attend college or get a job – or more support for up to 24 hours a day.

We can support people to live independently in their own house or flat or to share with others. We can also support in the family home.

Our support is managed and delivered locally but with the back up of a national organisation in key areas such as health and safety, human resources, best practice, quality and finance.

Whatever support we provide, we will work in partnership with the person, their family and other key people in their life. Our approach is “Person-centred Active Support”, which means giving enough help so that the person can get involved in activities and meaningful relationships - whatever their abilities - to gain more confidence and self-esteem.

United Response has a strong track record in supporting people with complex needs to move on in their life and to enjoy a better quality of life.

Each person has choice and control over the support they receive. Over 40% of the people we support can’t speak - our skilled staff are trained to work on a one-to-one basis to find out how each person communicates so that we can support them in the way they want.

We have a very robust complaints and whistleblowing procedures to ensure that each person we support is as safe as possible.

For more information contact:
United Response,
Bradford Area Office
Centre of Excellence,
Hope Park,
Bradford BD5 8HH

Julia Casserly – Senior Area Manager
Tel: 07973 361859
julia.casserly@unitedresponse.org.uk

Susan Roberts - Area Manager
Tel: 07891 651986
susan.roberts@unitedresponse.org.uk
United Response is a values led, national charity that supports children, young people and adults with a range of disabilities to live the life they choose.

It all starts with you! United Response works in a person-centred way - which means we design our support around your needs and wishes to help you live the life you choose.

As you develop and change, we will change your support so that you have more control and more independence.

We can support you for just a few hours a week – perhaps to go shopping, to access the community, to meet new people, go to college or to get a job. Or, if you need more support, we can work with you up to 24 hours each day.

We will work closely with your family and other people who are important in your life, so that we get to know your likes and dislikes so that we can support you the way you want.

Where possible we will involve you and your family in choosing your support staff so that they match your personality and interests.

If you are unhappy about anything in your life, we will work with you to make this better.

We will support you to do the things you want to do and help you with the things you can’t.

For more information contact:
United Response,
Bradford Area Office
Centre of Excellence,
Hope Park,
Bradford BD5 8HH

Julia Casserly – Senior Area Manager
Tel: 07973 361859
julia.casserly@unitedresponse.org.uk

Susan Roberts - Area Manager
Tel: 07891 651986
susan.roberts@unitedresponse.org.uk

To watch videos, read case studies, and find out much more about the way we work, go to:

www.unitedresponse.org.uk

Registered Charity No. 265249
Do you have an Autism Spectrum Condition or do you...

- Find it difficult to make friends
- Get stressed out in new places or when you meet new people
- Find some situations too much to handle
- Find it difficult to understand other people

How we can help

We are the only Autism Specific Service in Bradford that specialises in working with adults on the Autism Spectrum. As well as offering one to one support, we also provide a range of Autism specific services such an extensive learning programme, employment, speech and language therapy and counselling.

All of our highly trained expert staff are experienced and have a detailed working knowledge of this complex condition which means we understand the importance of being flexible and reliable. This thinking and commitment underpins the ethos of our organisation.

By continually developing and training staff, our retention rate is high and we never use agency workers as it is vital that the same staff work with service users to ensure continuity and consistency.

Our Outreach Service offers a person centred bespoke package that is designed according your needs. By listening to you and your circles of support on a daily basis we are able to continually evaluate your needs and what support you require. We have a range of assessment and evaluation tools that we have devised and refined over 13 years of working with adults on the Autism spectrum to help to identify how an individual’s Autism impacts. This enables us to personalise your support package with you to further your progression.
Individual packages may include support with...

- Increasing confidence and self esteem
- Setting and achieving personal goals
- Developing social skills to support meaningful relationships and reduce isolation
- Providing strategies for the individual to live positively with your Autism or Asperger’s syndrome
- Living as independently as possible reducing dependence on family
- Preparation for, finding and maintaining employment
- Raising awareness of safety issues and vulnerability
- Household organisation and money management
- Participating in the community; including shopping, attending college or university, accessing healthcare, leisure facilities and public transport.

We pride ourselves on our reputation to deliver a quality service maintained through ongoing evaluation, feedback and consultation. Here are just a few of many testimonials about our services-

“After 17 years thank you for giving me a relationship with my Son”

JW, Bradford

“Sacar understands me and how my Autism affects me”

RA Bradford

“Sacar can read my mind.”

LE, Bradford

If you think our service meets your needs and want more information or would like to arrange a visit you can contact us by telephone or email.

Telephone
01274 789789 or
01274 778888

Email
info@sacar-trust.org

Visit us at
Queen Anne Chambers,
41-43 Sunbridge Road,
Bradford
BD1 2AS

Visit our website
www.sacar-trust.org
Within the service provision, as offered by Catholic Care, the people we support benefit from Outcome Focused Support –

The foundation of practice is to enable and empower each person to have more control and choice within his or her life and more control and choice over their personal support and care.

Within the Care Practice of Catholic Care a number of practice standards are embedded within our daily interactions with people –
Initially there is an Assessment Period which is reviewed after eight weeks and during this period individual care and support is agreed based upon a Person Centred Approach. Reviews then take place on an annual basis or when requested.

Within our homes skilled, competent and flexible staff, with specialist knowledge are recruited with involvement by the individuals and family members. A practice of No Stranger Policy is used in an effort to offer continuity and comfort. Each member of staff is CRB checked in an effort to ensure a safe working environment.

Within our working practice there is an acceptance that things ‘do not always go as planned’, accepting this and in an effort to protect the people we support, family members and staff there exists a Complaints and Disputes Procedure. We offer an understanding of the importance of self and so attempt to create a working knowledge and practice of independence through a move to more independent living. Another binding principle of our working relationship is our practice of confidentiality which can only be put aside if someone is at risk.

Within Catholic Care we attempt to always be transparent in all our dealing and so it is within our financial management – our billing system is clear with no hidden fees.

For more information about the Service Package as offered by Catholic Care please contact Mrs Sharon Forbes on 0113 3885400. Thank you for taking time to read our presentation and please do not be afraid to contact us, our door is always open and together we can build a better future.
At Affinity Trust, our mission is to enable people with learning disabilities to pursue active and fulfilling lives, gain increased independence and achieve equal rights as citizens.

We provide person-centred services to support adults with learning disabilities to live in their local community in the way they want to. Underpinning our success is our belief that everyone with a learning disability has the right to lead a happy, active and fulfilling life.

Since we began in 1991, we have grown to become a national provider of support services including Supported Living, Outreach, Day Opportunities, Respite and Supported Employment. We support over 700 people with learning disabilities across the UK.

We operate 7 divisions nationwide, one of which is the North Division based in Leeds. In December 2011, we started to deliver supported living and outreach services in Shipley and Airedale to 55 people in their own homes. These services were formerly provided by Bradford District Care Trust.

We aim to work closely with local commissioners and care management teams so that we can develop local, flexible, tailored opportunities for people. We work closely with the people we support, and their families, to find out how they like to be supported in their everyday lives and to help them reach their goals and aspirations.
Each person we support has an individual Support Plan and a Person-Centred Plan which they help to develop. We regularly review these plans to ensure that it is current and accurately represents the goals and aspirations of the person we are supporting.

The support services we provide are regulated by the Care Quality Commission and we have a robust audit system in place to ensure that we are delivering high quality services which are continually improving.

The people we support assist us in recruiting our staff. All of our staff have DBS checks and a comprehensive induction and training package. This includes mandatory training, such as first aid, safeguarding adults and medication training. We also seek additional specialist training in response to individual need. It is very important to us that people are supported by consistent and regular staff who are familiar to them and who follow person centred approaches. To ensure this, we have dedicated staff teams and outreach teams.

Some of the people we support play an active role in the running of our services. They are involved in a forum where they can comment on our policies and assist in making our documents accessible. Our forum also enables people to tell us if they think we are doing a good job and so they directly influence how we operate our services. We also have vibrant parent and carer forums.

We look forward to supporting more people in the local area and extending the services we currently provide.

To find out more about the support we can provide, please contact Mel Speak, our operations manager.

Affinity Trust Shipley and Airedale Office
Unit 9, Parkview Court
St Paul’s Road
Shipley
BD18 3DZ

Tel: 01274 533553
Email: infoshipley@affinitytrust.org
The team at Voyage Care has a passion for care and support. We have over 20 years experience of supporting people with learning disabilities, physical disabilities, acquired brain injuries, mental health needs and other complex needs. We offer a range of living options and are committed to improving the quality of life for everyone we support.

Our approach puts each person at the centre of their support as we strive to encourage personal growth and the development of skills which boost confidence and promote independence. Our track record of achieving successful outcomes is a result of the positive energy, skill and determination of a well trained and dedicated staff team who are focussed on supporting each person to achieve their goals. They also work hard to enable individuals to have a say in the way services are delivered and improved.

We have care homes across England, Scotland and Wales. We can also support individuals in their own homes, whether they live alone or with friends or family, through our Voyage Options individual support packages. People can choose to have as much or as little support as they want, to do whatever they want to do. This could include going to college, meeting up with friends or going shopping. We can also support individuals with looking after their money, finding somewhere to live and managing their tenancy.

In essence, we help people to take more control over their lives and futures.

For more information call 0800 328 6091, email referrals@voyagecare.com or visit www.voyagecare.com
Voyage Care support people with different needs.

We will work with you to find out what you need and want. We offer different types of support that you can choose from.

We can support you to learn new skills and be more independent.

We will support you to make choices. This could include choosing menus, activities and holidays.

Voyage Options can support you if you live on your own or if you live with friends or family.

You can call us on 0800 3286091.

You can email referrals@voyagecare.com
Bradford Learning Disability Service

One size doesn’t fit all.

What is the service?
We are a supported living and domiciliary care service. It is important to us that people with learning disabilities can live as independently as possible.

If it is more difficult for you to do things for yourself, we will talk to you about how you would like things to be done.

Some of the things we can help you with:
- keeping your home clean and tidy
- personal care
- going to training and education courses
- keeping safe
- using a mobility car
- communicating with others
- enjoying a social life
- managing your money
- preparing food and learning how to cook
- having good relationships

We will try to do most things but if we can't do it, we will find someone who can.

You can choose your own named worker or workers. You can also tell us when and where you would like to be seen.

Supporting independence delivering choice
Bradford Learning Disability Service

We have lots of information about the way the service works, including all our training, making a complaint and confidentiality. Our main policies all come in an easy read format.

Why choose us?
We have a large team of fun and friendly people who all enjoy the work they do. All employees are well trained. We are committed to providing an excellent, modern service to every client.

We also run a monthly calendar of activities that you can join in with. By joining in you can have new experiences and meet new people.

Who is Stonham?
Stonham is the care and support arm of Home Group and is the largest provider of housing support in England.

Stonham works to provide a high standard of care and support that helps you to have good outcomes and meet your goals and aspirations.

How can you contact us?
If you would like to know more about our services, you can contact us using any of the details below. We are happy to have an informal chat with you or to meet up with you before you decide whether you would like our support.

Unit 38 Carlisle Business Centre
Carlisle Road
Bradford
BD8 8BD
Tel: 01274 223261
Fax: 01274 494995
Email: claire.blacka@homegroup.org.uk

Supporting independence delivering choice
SupportWorks by Yorkshire Housing, provides a range of opportunities for people with learning disabilities.

Whether it is housing-based support, training in our kitchens and gardens, employment or community inclusion, SupportWorks provides enthusiastic and imaginative staff and great facilities to help people live life to the full.

We tailor our services to the needs of each customer. Each support worker’s role is based on what their customer wants to do, and the service is built around the times and days that suit the person being supported.

We believe that by offering a creative and interactive approach to living and learning we can support people to reach their goals and achieve their dreams. We also signpost people to other local opportunities and our range of partnerships can open doors for those people we support.

In addition, as one of Yorkshire’s leading social landlords, we have access to a range of properties for people to live in, from one bedroom flats to shared houses, backed up with expert maintenance teams and adaptation services.

www.yorkshirehousing.co.uk

As part of Yorkshire Housing, a registered social landlord, SupportWorks has access to a wide range of properties.

Whether they are looking for their own flat or would like to share with a partner, we may have the perfect place. We also provide Community Support Workers who will support customers to do the things they want. From everyday tasks like looking after the home, to getting out in the community and looking for work.

Telephone: 0113 825 6223
Email: supportworks@yorkshirehousing.co.uk
www.yhsupportworks.co.uk
**FOODWORKS**

FoodWorks Catering provides training for people with learning disabilities at our cafes and our outside catering service.

Our tailor-made training packages are accessible using pictures, photographs and symbols to support the practical kitchen-based cooking sessions. Trainees are encouraged to take a full role in food planning and preparation as well as serving customers and managing the till.

**Telephone:** 01274 306 510  
**Email:** foodworks@yorkshirehousing.co.uk  
**www.yhfoodworks.co.uk**

**GARDENWORKS**

Based at our garden centres and with our mobile gardening teams, GardenWorks offers tailor-made training opportunities.

Our courses are designed to be accessible, using pictures, symbols, practical demonstrations and experiments as much as possible. Whether at a garden centre serving the public, or out and about maintaining people’s gardens, the training is backed up by real-world experience.

**Telephone:** 01274 835 416  
**Email:** gardenworks@yorkshirehousing.co.uk  
**www.yhgardenworks.co.uk**

**LIFEWOR克斯**

We provide quality, tailor-made support, enabling individuals to enjoy interesting and fulfilling activities at the times when they want to do them.

We offer group-based support with no more than six people in them. Supported by imaginative, energetic and practical Community Support Workers, trips and activities are planned to develop life skills and confidence. We also offer 1:1 support, matching customers with a Support Worker of their choice.

**Telephone:** 01274 281 018  
**Email:** lifeworks@yorkshirehousing.co.uk  
**www.yhiferworks.co.uk**

YHL-1635 - Yorkshire Housing Limited is a charitable Industrial & Provident Society (No. 30443R)
Our Supported Living Services in Bradford

Supporting people to be independent and living how they want to live.

We believe everyone should have the choice to live independently and become fulfilled members of the community. Our goal is to provide the support people need to live independently and be encouraged to lead full and active lives.

Person-centred support

This means we will plan with each person how they want to be supported to make sure they get the support to do the things they want.

Support can include:

● Support with living skills – shopping, cooking and cleaning

● Support with living in the community – finding out about services near your home, accessing social and community activities, travel and holidays, including support whilst on holiday

● Support with money – paying bills and rent, budgeting and saving, claiming and collecting benefits

● Support with keeping fit and healthy

Accommodation

We have high quality accommodation in five areas of Bradford:

● Bede’s Close, Thornton, Bradford
● Aberdeen Terrace, Bradford
● Moorclose Road, Queensbury, Bradford
● Oakleigh Road, Clayton, Bradford
● Wood Row Drive, Low Moor, Bradford

Support Team

A competent, caring and committed staff team is available to meet the needs of those who use our services. Training and development of staff is a key priority for us to ensure service delivery is of the highest standard.

Our Values

There are values that we uphold in all that we do to make sure we treat people with:

Compassion, Hospitality, Justice, Respect and Trust

www.sjog.org.uk
Saint John of God Hospitaller Services

Need more information?

By email: enquiries.bradford@sjog.org.uk
By telephone: 01422 438540
Via our website: www.sjog.org.uk
By post: Saint John of God Hospitaller Services, Suite G423, Dean Clough Limited, Halifax, West Yorkshire, HX3 5AX
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For further information about the accredited providers included in the Look Book please contact:

**City of Bradford Metropolitan District Council**  
**Adult Services Access Point**

This is a telephone based first contact point for all adult social care in the Bradford district and is for new and existing customers.

The service can be contacted by:

**Telephoning: 01274 435400**  
Opening times:  
Monday to Thursday — 8.30am to 5.00pm  
Friday — 8.30am to 4.30pm

**E-mailing: ACS.Access@bradford.gov.uk**

A copy of the Look Book can also be viewed on the Bradford Learning Disability Partnership Board Website at: www.wearepeople2.net
We provide quality, tailor-made support, enabling people to live independently; leading real-world experience. Based at our garden centres and with our mobile centre serving the public, or out and about maintaining experiments as much as possible. Whether at a garden or the cafe, our mission is to enable people with learning disabilities to achieve things in their lives that they never dreamed they'd get the chance to achieve. Years later we are still helping people achieve things in their lives that they never thought they would. We have lots of information about the way the service works, including meetings with people whose lives we are supporting, to see how we can develop local, flexible, tailored opportunities for people. We work closely with the people we support, and their families, to find out how they like to be supported. We provide person-centred services to support adults with learning disabilities to achieve their ultimate choice for their support, putting the people they support at the centre of their support plans, risk assessments and working closely with them. For people who have associated complex needs, we offer group-based support with no more than six individuals to enjoy interesting and fulfilling activities that you can join in with. By developing leisure pursuits, supported employment, educational opportunities and personal care, practical support around the home, involvement in community activities, mental health, acquired brain injuries, associated complex needs, challenging behaviours, and short breaks services to over 160 people who are great at sorting out all the problems all I have to do is pick up the phone. Whatever you want your support to do, we can help you. Whatever your needs: personal care, practical support around the home, involvement in community activities, mental health, acquired brain injuries, associated complex needs, challenging behaviours, and short breaks services. If you would like to know more about our services, you can contact us at 01274 281 018.

Email: lifeworks@yorkshirehousing.co.uk
Telephone: 01274 281 018